



October 15, 2007

Dear Valued Stanton Customer,

Stanton Carpet Corporation is committed to bringing you the highest level of customer service and customer satisfaction. As part of our on-going commitment to enhance our customer service, we are pleased to announce the implementation of **Stanton CSI (Customer Service Interface)**. This internet based tool empowers you with outstanding functionality on a 24 hour a day, 7 day a week basis. This site assures secure password protected access to assist you in managing your account with Stanton Carpet Corp.

A few of the many functions that you will have access to:

- Ability to check and reserve stock
- Ability to place your own Orders
- Ability to check and review Order Status
- Ability to review and print your price list
- Ability to analyze and review sales history
- Ability to review and re-print invoices.

Stanton CSI is extremely flexible allowing each customer account to have multiple users and also allows the designation of "Super User" for managers. Super Users are allowed to view all reservations and orders placed for your account.

Registration is simple. From your internet browser go to the following address <http://web400.stantontcarpet.com> and click on the link titled "**Click Here to Request Access**". Once the account and user information have been verified the requesting user will receive an e-mail with their user id and temporary password.

We are sure you will be pleased with the ease of use of our new Customer Service Web Interface.

If you have any questions on this memo or are having problems accessing the site, please email us at web400.support@stantontcarpet.com

Thank you for choosing Stanton Carpet Corporation.